

Propane above ground tanks

- Schedule a no-cost inspection - This allows us to anticipate any changes and parts that might be needed. (Customer owned tanks are subject to inspection fee)
- Schedule installation and any needed upgrades - Installation is free, upgrades will be quoted.
- Contact your old company to close account. - This is best done in writing, either through email or mail. Please send a copy of the notice to us (info@rowleyfuels.com or PO box 21, Milton)
- **Send in credit application/new customer form** - Choose Will call or Automatic and let us know if you are interested in a payment or pre-buy plan. We will contact you once the review process is completed.
- At installation - Your tank will be set 20% full. Please pay the technician for the first fill. Our truck will come by sometime in the next 2-3 days to complete the fill.

Propane Underground Tanks

- Schedule a no-cost inspection - This allows us to assess the integrity of your tank and anticipate any changes or parts that might be needed. (Customer owned tanks are subject to inspection fee)
- **Send in credit application/new customer form** - Choose Will call or Automatic and let us know if you are interested in a payment or pre-buy plan. We will contact you once the review process is completed

IF your tank is in good condition and less than 10yrs old

- Contact your old company to close account. - This is best done in writing, either through email or mail. Please send a copy of the notice to us (info@rowleyfuels.com or PO box 21, Milton). Once we receive this notice, we will contact the company to arrange a tank swap.
 - Schedule regulator swap out and any needed upgrades - Changing regulators is free, upgrades will be quoted.
- Schedule your delivery

IF your tank is in poor condition or more than 10yrs old

- Contact your old company to arrange tank pick up. - This is best done in writing, either through email or mail. Please send a copy of the notice to us (info@rowleyfuels.com or PO box 21, Milton).
- Schedule tank installation and any needed upgrades - Installing the tank is free; rough excavation and upgrades will be quoted or you can arrange for the excavation. We are happy to schedule the installation on the same day as the tank removal with at least one week notice. Rough excavation does not include top soil or re-seeding.
- At installation - We will place the tank in the excavated area and supervise the backfilling process. Your tank will be set 20% full. Please pay the technician for the first fill. Our truck will come by sometime in the next 2-3 days to complete the fill. If Rowley Fuels Propane provides the excavation, we will dig the hole and back fill to rough grade (no top soil or seed) at the quoted price.

Future Service - If you have any problems with your system please contact us right away. We offer 24 hr emergency service. If you wish to add to or upgrade your current system, we install new furnaces, boilers and appliances, perform preventive maintenance and provide assistance to plan for remodeling projects. We will do our best to help.

Terminating service - If you need to terminate your account please send us a letter or email so that we can work with you to make the necessary arrangements. Please be aware that there is a fee to pick up tanks that have been at your location for less than a year (see fee schedule for current pricing). Underground tanks will be removed and site returned to rough grade (this does not include topsoil or reseeded).